

PRODUCTS

Click&Collect



Practical reception and delivery of e-commerce orders, most suitable for big stores, shops, residential areas, pharmacies, companies...

With the rise of e-commerce, speed in the reception and delivery of products play a key role. This is the reason why Click&Collect is the most intelligent and practical technological solution.

3 SIMPLE STEPS FOR THE CLIENT

1 He makes an online purchase. Then, he selects the shop or big store where he wants to pick it up.



2 He receives a message by email or/and SMS with a code and pick up instructions.



3 He goes to the collecting point, enters code and the door of the locker that contains his products opens.



HOW DOES IT WORK?

1



The client makes an online purchase

2



The order is packed

3



The ERP makes a locker reservation and issues a code

4



The code opens the locker and the packet is put inside it

5



The client receives a message with the collecting code by email and/or SMS

6

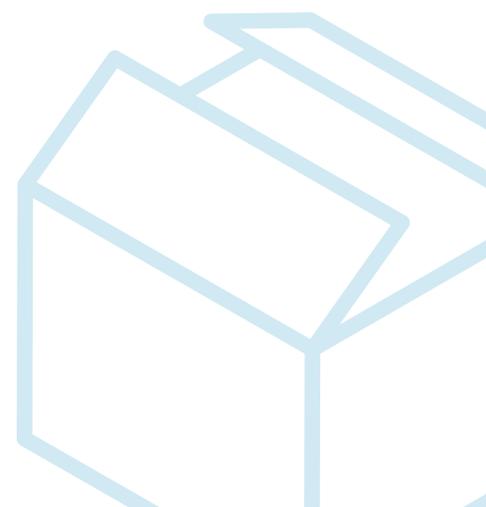


The client picks up the parcel. No need to stand up in a queue!

7



The locker sends a sign to the ERP to register that the products have been picked up



ADVANTAGES OF Click&Collect

- ✓ Full integration with ERP.
- ✓ Tracking of order.
- ✓ Stock control.
- ✓ Monitoring and management of incidents by Drop Point Systems.
- ✓ Report generation.
- ✓ Improvement of procedures and time saving because the client avoids collecting queues.
- ✓ Optimization of store staff time, which leads to productivity increase in the physical shop.
- ✓ Full customization of the locker to adapt it to the shop style.
- ✓ Regular updating of the screen content according to promotions or season offers.

EXTRA FUNCTIONS

- Signature on screen
- Satisfaction surveys
- Multi-language interface
- Sending codes by email and/or SMS

And remember!

A client coming to your store to collect an order can turn into a new sales opportunity.